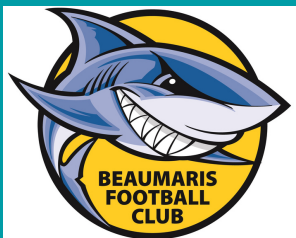




\$120

**paid on the day
credit card only**

SHARKS CLUB HOUSE SESSION



When : Wednesday 22nd Feb 4:45pm - 5:45pm
Where: Visitor Change Room @ Banksia Reserve





Step 1: Impression

A clinician will be on site to take an impression of the players teeth which will take 5 - 10 mins. At this time we will collect important details like contact number and colour preference. Please note payment will be processed at this stage. Your impression is sent off for production and can take up to 3 weeks.

Step 2: Fitting on collection

One of our friendly team at bcdental will contact you to confirm when the mouth guard is ready. We prefer to have the player try the mouth guard at collection so any adjustments needed can be done on the spot (no additional cost), however we understand this is not always possible.

**If needed mouth guards can be collected and adjustment appointment made later.*

Step 3: Play safe & keep Smiling

Getting a mouth guard is only the first step. A mouth guard can only protect your smile when it's in your mouth. Keep your mouth guard safe and if it's not fitting well, make a time with one of our team at bcdental and we'll see if we can help make it more comfortable to wear.

Call bcdental 95892675 for appointments



FAQ

Q. How/when can I collect my mouth guard?

A. It usually take about 2 weeks from impression to collection. Sometimes it's faster - but sometimes it can take longer. It is for this reason we recommend planning for 3 weeks.

Q. How will I know when my mouth guard is ready?

A. One of our friendly team will use the contact number provided in your request (completed on the date) form to contact you. We will call first and follow up with an SMS if there is no answer.

Q. Do I need an appointment to pick up my mouth guard?

A. To make your personal protective equipment as comfortable as possible, a fitting service (no additional fee) is included. If the player is not able to attend an appointment, the mouth guard can be picked up. In such cases we urge players to please check the fit before a game and make an appointment if an adjustment is needed.

Q. What colours are available?

A. Colour selection varies depending on stock availability and shipping. There will be an up to date list of colours available on the day. We will try and have plenty of the favourite BLUE/YELLOW available.

Q. How do I claim from my Health fund?

A. On collection of your mouth guard a claimable invoices will be provided. Health funds vary greatly in the amount they cover, to be sure, it's best to check with your health fund ahead of time - simply ask how much they return for item number 151.

Q. Do you cash or can I pay on pick up?

A. In line with COVID best practice we will NOT accept cash. We will have a portable payment facility available for credit card payments.

Q. Can I have my name and number in the mouth guard?

A. YES! Parents - this is a great option (an additional \$40) but does also mean the mouth guard will be thicker and bulkier to wear. Please consider this option with your child's comfort in mind.